



MACS TeleECHO™ Clinic

Project ECHO™ (Extension for Community Healthcare Outcomes) is a collaborative model of medical education that improves access to specialty care by linking expert specialist teams with prescribers and their practices through real-time, online learning sessions.

- ✓ MACS TeleECHO clinic connects a team of specialists with prescribers and their practices in their communities to provide didactic presentations and case-based learning.
- ✓ Participants join MACS TeleECHO clinic from their own desktop or mobile device using free videoconferencing software.
- ✓ MACS TeleECHO clinic will increase the capacity of prescribers and their practices to implement high-quality addiction treatment through de-identified case presentations, discussions, and recommendations.
- ✓ Free CME and CEU credit.



MACS

Maryland Addiction Consultation Service

Offering consultation and technical assistance to primary care and specialty prescribers across Maryland

1-855-337-MACS

Phone & Fax

1-855-337-MACS (6227)

www.marylandMACS.org

250 West Pratt Street, Suite 750
Baltimore, MD 21201



MACS is made possible through funding from the Maryland Department of Health, Behavioral Health Administration.

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MACS Components

MACS provides support to prescribers and their practices in addressing the needs of their patients with substance use disorders and chronic pain management.

Services include:

- ✓ Providing free phone consultation for clinical questions, resources, or referral information
- ✓ Offering education and training opportunities related to substance use disorders and chronic pain management
- ✓ Assisting in identification of addiction and behavioral health resources that meet the needs of the patients in your community
- ✓ Individualized technical assistance and capacity building to practices implementing or expanding office-based addiction treatment services



Calling MACS

- ✓ Call 855-337-MACS (6227)
- ✓ Provide information about your consultation question or request to our behavioral health consultant.
- ✓ For consultation requests and resources, we will address your request directly or arrange for one of MACS' consultants to return your call at a time that is convenient for you (within 1 business day).
- ✓ MACS will send you a written summary of the call for your records.
- ✓ For technical assistance or ECHO inquiries, MACS will arrange for one of our specialists to follow up with you to discuss your inquiry.
- ✓ All services are available free of charge and regardless of your patient's insurance status.

Monday - Friday
9:00 am - 5:00 pm

Technical Assistance

MACS provides free individualized technical assistance and capacity building to prescribers and their practices across Maryland. Our team of expert addiction consultants support organizations as they implement, expand, and improve their office-based addiction treatment services.

When you request technical assistance, a training specialist will contact you directly to discuss your needs and work with you to develop a plan for your practice. MACS provides a broad range of approaches through a blend of onsite and web-based services such as:

- ✓ Practice readiness evaluation
- ✓ Implementation of medication for office-based addiction treatment
- ✓ Workflow development
- ✓ Administrative support and education
- ✓ Electronic health records and documentation
- ✓ Billing policies and procedures
- ✓ Patient screens, forms and guidelines
- ✓ Diversion prevention procedures
- ✓ Specialized services for specific populations and chronic pain patients
- ✓ Waiver trainings

